



## Activating the software after installation

Valid from Transit/TermStar NXT Service Pack 7  
2022-08-10



Transit/TermStar

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Transit/TermStar is being continuously further developed. You can find current Service Packs, installation instructions, user documentation and accessories on our website in the » [Downloads](#) | [Transit & TermStar](#) area.

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# 1 Activating Transit/TermStar

In this document, you will learn how to activate Transit/TermStar after you have installed it. You are at the right place if you have purchased a standalone licence and want to continue using Transit/TermStar.

## What you should know here

- |                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Activation key and Activation Center | To be able to work with Transit/TermStar beyond the 30-day activation period, you must activate Transit/TermStar on your computer. To do this, you require an “ <i>activation key</i> ”, which ensures that your Transit/TermStar licence can only be used on your computer. You generate the activation key yourself in the “ <i>Activation Center</i> ”. It is displayed there as the “ <i>Activation code</i> ”.                                                                                                                                                                                                                                                                                                                                         |
| Site Code and Machine ID             | “ <i>Site Code</i> ” and “ <i>Machine ID</i> ” are two codes which Transit/TermStar displays individually for your computer. You require these codes in the Activation Center in order to generate the activation key for the Transit/TermStar installation on your computer.                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Licence number and activation key    | <p>Do not mix up the licence number and activation key:</p> <ul style="list-style-type: none"> <li>● The <i>licence number</i> can be found in the e-mail containing the licence information that you received from STAR. You require the licence number in order to install Transit/TermStar. The licence number defines the product versions, additional functions and optional filters that you have purchased. For time-limited licences, the licence number also includes the period of time in which you can use Transit/TermStar.</li> <li>● You generate the <i>activation key</i> yourself in the Activation Center. You require the activation key to activate Transit/TermStar. The key links the purchased licence to your computer.</li> </ul> |
| Working initially without activation | <p>After you start up the software for the first time, you can use Transit/TermStar for 30 days <u>without</u> having to activate it. After this period, you must activate Transit/TermStar before you can continue working.</p> <p>You can generate the activation key in the Activation Center after the 30-day period has expired.</p>                                                                                                                                                                                                                                                                                                                                                                                                                   |

### Deactivating or updating the activation

In the following cases, you have to deactivate Transit/TermStar and release and update the licence in the Activation Center:

- If you replace your previous computer with a new one (» [Document "Transit/TermStar: Transferring the activation on a new computer"](#))
- If you replace integral hardware components in your computer (» [Document "Transit/TermStar – Modifying hardware/operating system of your computer"](#))
- If you install a new operating system on your computer (» [Document "Transit/TermStar – Modifying hardware/operating system of your computer"](#))

You can find these documents on our website in the » [Downloads | Transit & TermStar | Quick Installation Guides](#) area.



#### **Do not forget to deactivate!**

If you do not deactivate the software in the above-mentioned cases, you cannot activate Transit/TermStar on your new or modified computer and you can therefore no longer use the software.

## What you need here

To activate Transit/TermStar, you require the following:

- Installed version of Transit/TermStar

Transit/TermStar must be installed on your computer before you can activate it. For information on how to install Transit/TermStar and start it up for the first time, refer to » [Document "Transit/TermStar – Modifying hardware/operating system of your computer"](#).

You can find this document on our website in the » [Downloads | Transit & TermStar | Quick Installation Guides](#) area.

- Login details for the Activation Center

To log in to the Activation Center, you must enter your login details. You can find your login details in the e-mail containing the licence information that you received from STAR.

If you have changed the password, use the new password. If you have forgotten your password, you can have it sent to you by e-mail (» [Forgotten your password?](#), page 8).

## Activating the software

1. Start Transit/TermStar.

If you have not yet activated Transit/TermStar, the system displays the following window after you start it up:

2. Open the Activation Center.

To do this, click on **Go to the Activation Center** or open the Activation Center in your browser (<https://activate.star-group.net>).

Your browser displays the login page of the Activation Center:

3. Enter your login details (**Username** and **Password**) for the Activation Center (» [Login details for the Activation Center](#), page 4) and click on **Login**.

The Activation Center displays your orders and licences:

licences	OrderID	Program name	Date	Licenses	Payment type
<b>licences</b>	12345	Transit NXT Professional	29/05/2018	3	
<b>licences</b>	6789	Transit NXT Freelance (Webshop)	01/04/2013	1	

The Activation Center displays how many licences are available for each product.

In our example (first line):

For Transit NXT Professional, a total of 3 licences is available.

4. In the line for the product that you want to activate, click on **licences**.

The Activation Center displays the licences that are already in use:

**STAR ACTIVATION CENTER**

Logged as: **LBPTrans** Account: Orders Log out

This is the list of your active orders. Please click on "licenses" button to view licenses for selected order.

licenses	OrderID	Program name	Date	Licenses	Payment type
licenses	12345	Transit NXT Professional	29/05/2018	3	
licenses	6789	Transit NXT Freelance (Webshop)	01/04/2013	1	

Status: 1 of 3 licenses currently activated for this order.

	Site code	Machine ID	Activation code	Note	Date
	DBCEFBAS	DD6C-BF61-61F2-6059	4B169B4A-05E65A8C-9BEEFAD7-51B5A00F	Carry Onn	06/09/2018

In our example: 1 of 3 licenses currently activated for this order.

This means that you can use two further licences to activate Transit NXT Professional on other computers.

- Click on the red plus sign to use another licence.

The Activation Center also displays three input fields for the licence that you want to use:

**Activate software**

Site Code: C280FF81 Machine ID: 405B-1E51-F23E-9B54

You must activate the software before you can use it. To do this, you require an activation key, which you can create in the Activation Center using the "Site Code" and the "Machine ID".

[Go to the Activation Center](#)

Enter the activation key from the Activation Center:

**Activate** **Cancel**

**Site code** **Machine ID** **Note**

C280FF81 Site code 405B-1E51-F23E-9B54 Machine ID Luis B. Perro Note

**Add new license** Status: Please enter Site code and Machine ID values for new license.

- In the **Site Code** and **Machine ID** fields, enter the codes, which Transit/TermStar displays in the **Activate software** window.
- In the **Note** field, enter a comment so that you can subsequently track on which computer this licence is being used (e.g. name of the user).
- Click on **Add new license**.

The yellow highlighted line displays the activation key in the **Activation code** column.

The screenshot shows the STAR Activation Center interface. At the top, it says "STAR ACTIVATION CENTER". Below that, it shows "Logged as: LBPTTrans" and "Account Orders". A message says "This is the list of your active orders. Please click on 'licenses' button". There is a table with columns "OrderID" and "Program name". Below that, a status message says "Status: 2 of 3 licenses currently activated for this order." At the bottom, there is a table with columns "Site code", "Machine ID", "Activation code", "Note", and "Date". The "Activation code" column has a yellow highlight on the row with "09D3E053-617A3952-68F0945C-245F3626".

The "Activate software" dialog box is open, showing "Site Code" (C280F881) and "Machine ID" (405B-1E51-F23E-9B54). It contains the text: "You must activate the software before you can use it. To do this, you require an activation key, which you can create in the Activation Center using the 'Site Code' and the 'Machine ID'." Below this is a "Go to the Activation Center" link and a text input field with the activation key "09D3E053-617A3952-68F0945C-245F3626". There are "Activate" and "Cancel" buttons. A red arrow points from the "Activate" button to the activation key in the table.

OrderID	Program name
12345	Transit NXT Professional
6789	Transit NXT Freelance (Webshop)

Site code	Machine ID	Activation code	Note	Date
DBCEFBAS	DD6C-BF61-61F2-6059	48169B4A-05E65A8C-9BEEFAD7-5185A00F	Carry Onn	06/09/2018
C280F881	405B-1E51-F23E-9B54	09D3E053-617A3952-68F0945C-245F3626	Luis B. Perro	03/08/2022

8. Enter the activation key in Transit/TermStar in the **Activate software** window:
  - Select the activation key in the Activation Center and copy this to the clipboard (CTRL+C).
  - Copy the activation key from the clipboard in Transit/TermStar to the **Enter the activation key from the Activation Center** field (CTRL+V).
9. Click on **Activate**.

Transit/TermStar displays the following message:

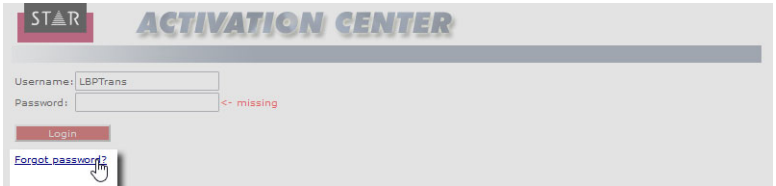
The screenshot shows a "Transit NXT" dialog box with the following text: "IMPORTANT: When is deactivation necessary? You have to deactivate this product again if you: - want to use the licence for this product on another computer, - want to replace integral hardware components, - want to replace the operating system on your computer. Deactivating the product creates a removal key. You need this removal key to reactivate the software on your new computer." There is an "OK" button at the bottom.

10. Read the message carefully and confirm it with **OK**.  
Transit/TermStar is now activated on this computer, meaning that you can work without restrictions.
- Log out of the Activation Center. To do this, click on **Log out**.

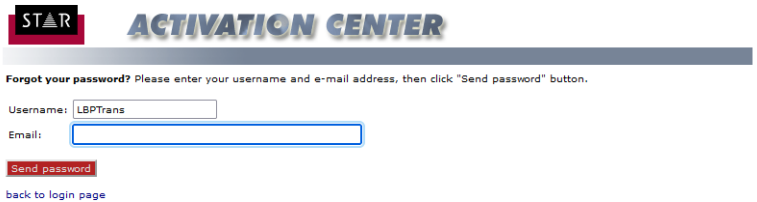
## Forgotten your password?

If you have forgotten your password for the Activation Center, you can have it sent to you:

1. In the log-in window, click on **Forgot password?**.



2. Enter the user name and e-mail address with which you are registered at STAR:



- You can find the user name in the e-mail containing the licence information that you received from STAR.
- The registered e-mail address is the address to which the licence information was sent.

3. Click on **Send password**.

The Activation Center sends the password to the e-mail address that you entered. If you do not receive the e-mail immediately, check your spam folder in case the e-mail has been sent there.







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